

⌘ one medical

Enterprise Registration



Member Registration

Step 1:

Enter legal name & DOB

Welcome to One Medical.

Activate your sponsored membership to get exceptional primary care, same or next day appointments, and 24/7 virtual care with our app.

Let's check your access

Legal first name

Legal last name

Birthday

Next

Already have an account? [Update your membership](#)



***Work email is skipped if legal name & DOB match E-list**

Step 2 (Optional*):

Enter work email

Welcome to One Medical.

Activate your sponsored membership to get exceptional primary care, same or next day appointments, and 24/7 virtual care with our app.

What's your sponsored organization (work, school, etc.) email?

No sponsored organization email? Enter your personal email.

Are you the spouse or dependent of the sponsored individual? Use the email associated with the sponsorship.

Get Started

Already have an account? [Update your membership](#)



Activation Code is skipped

Step 3:

Continue registration

Let's get your account set up

There's no paperwork in the office. Just provide a few quick details now to get set up.

Legal first name

Legal last name

Add preferred name (Optional)

Address

Add apt, suite, floor

Phone Number

☒ Text me a link to download the app
Get 24/7 care over video chat and messages at no cost

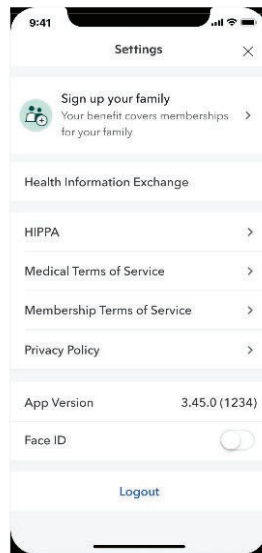
Next



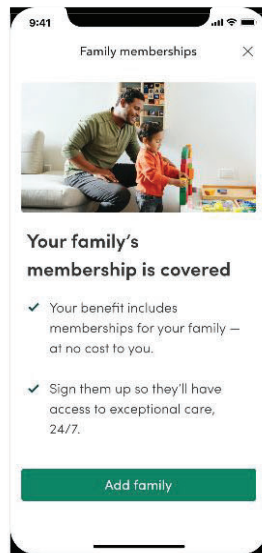
Direct Sign Up | Registering a Adult Dependent (1 of 2)*

Employee - The member is able to complete this form on behalf of their adult dependents¹

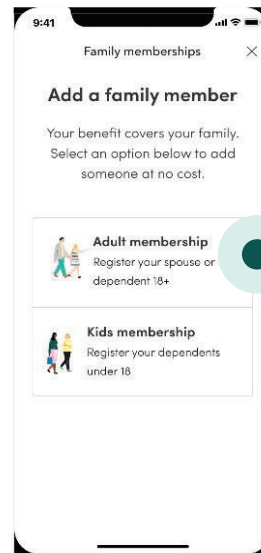
Step 1:



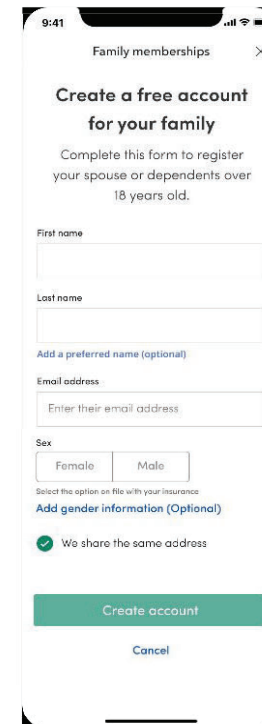
Step 2:



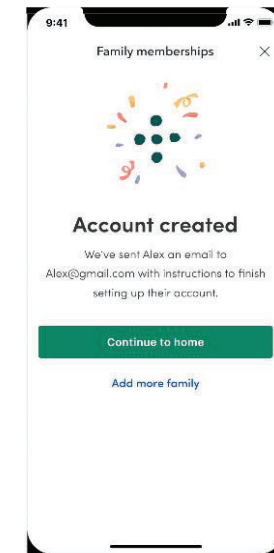
Step 3:



Step 4:



Step 5:



* Mobile registration flow

1. Adult membership option is available only if the adult dependent is on the e-list file



Direct Sign Up | Registering a Adult Dependent (2 of 2)*

Dependent - Adult Dependents will receive a activation email to complete registration

Step 6:

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Activate your free membership

Hi Alex,

Leslie gets One Medical memberships as a work benefit and thought you'd like to join. We're a primary care practice that makes it faster, easier, and more enjoyable to get care when you need it, 24/7 — including from home.

To activate your membership, simply create a login and accept the terms of service.

[Complete registration](#)

Here are a few of the benefits you'll enjoy:

Here when you need us
With same-day and next-day appointments over video or in our offices, we make it easier to get care when you need it.

Unlimited 24/7 care with Video Chat
Have a Video Chat with our virtual medical team anytime at no extra cost — and potentially skip unnecessary trips to the ER or urgent care.

Built for busy people
Get care quickly with appointments that start on time. Use our app to book visits and renew prescriptions. And get your lab work done in our offices.

Concerned about Covid-19? Get the [latest information](#) on how to protect your health, get care, and get tested.

Questions? Simply reply to this email. We'll be happy to help.

[Download on the App Store](#) [GET IT ON Google Play](#)

Step 7:

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Exceptional primary care

For your health and wellness

[Log in](#)

Not a member? [Sign up](#)

Step 8:

Create your account

Secure your account with a strong password to protect your health information.

Log-in email

Once your account is complete you can change your log-in email.

Create a password

[Show](#)

- 8 or more characters
- Upper + lowercase letters
- At least one number
- No repetitive characters (e.g. 'bbb')

[Next](#)

Step 9:

Terms of Service and HIPAA Notice

In order to join One Medical, you must agree to the terms below.

I am at least 18 years old & have read & accept:

[Membership Terms of Service](#) ☒

[Privacy Policy](#) ☐

[Medical Terms of Service](#) ☐

I acknowledge receipt of the following:

[Notice of HIPAA Privacy Practices](#) ☐

[Next](#)

Step 10:

Account created

We sent a confirmation email to [login email]. Continue to book an appointment or setup your profile.

[Continue to home](#)

* Mobile registration flow



Direct Sign Up | Registering a Child Dependent*

Employee - Mobile flow

Step 1:

Step 2:

Step 3:

Step 4:

Step 5:

Step 6:

Step 7:

* Mobile registration flow